



The Pre-bid meeting for the subject bid was held on 04.08.2017.

Clarifications to Bid Document No. HO/EDP/1010/2017 Dated 29/07/2017– **WAN CONNECTIVITY for DC and DR Site** for Saptagiri Grameena Bank.

**Amendments**

S. No	Page	Clause	Current Specifications	Amendments
1	21	3. Scope of work, deliverables and specifications. – Link 1	The latency at all times between DC and DR site should not exceed 15 ms.	The latency at all times between DC and DR site should not exceed 20 ms.
2	22	3. Scope of work, deliverables and specifications – Link 2 and Link 3	C. Latency : - The latency at all times between DC and DR site should not exceed 15 ms  e. Media and Hands-off:- Single Mode optical Fibre with LC Connector – 1 nos. at each end.	C. Latency : - The latency at all times between DC and DR site should not exceed 60 ms  e. Media and Hands-off:- Fast Ethernet Copper Connector – 1 nos. at each end.
3	23	3. Scope of work, deliverables and specifications – Link 5	10 Mbps Internet link with DDoS with 500MB Mitigation at DC, Chennai	10 Mbps Internet link with DDoS with 1 Gbps Mitigation at DR, Hyderabad
4	26	3.10) Non-functioning of Links:	SLA Uptime upto 99.50% - No penalty Uptime from 99.00 to 99.49 -Rs. 20,000/- Uptime from 98.50 to 98.99 -Rs. 40,000/- Uptime from 98.00 to 98.49 -Rs. 60,000/- Uptjme from 97.50 to 97.99 -Rs. 80,000/- Uptime from 97.00 to 97.49 -Rs. 1,00,000	SLA Uptime upto 99.50% - No penalty Uptime from 99.00 to 99.49 – 10% Uptime from 98.50 to 98.99 - 20% Uptime from 98.00 to 98.49 - 30% Uptjme from 97.50 to 97.99 - 40% Uptime from 97.00 to 97.49 - 50% Less than 97% - 100% and Bank reserves the right to surrender the link



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5	26	4. Timeframe for completion of activities	The links are to be commissioned within <b>4</b> weeks from the date of purchase order. The monitoring and maintenance of links should start from the next day.	The links are to be commissioned within <b>6</b> weeks from the date of purchase order. The monitoring and maintenance of links should start from the next day.
6	9	9. DEADLINE FOR SuBMISSION OF BIDS	Deadline for bid submission is 11/08/2017, 03:00 P.M.	Deadline for bid submission is 18/08/2017, 03:00 P.M.
7	23	3. Scope of work, deliverables and specifications – Link 4,5	10 Mbps Internet link with DDoS with 500MB Mitigation	10 Mbps Internet link with DDoS with 1GB Mitigation
8	24	3. Scope of work, deliverables and specifications – Link 7	<b>Bandwidth:-</b> 256 Kbps link to M/s TCS, Velachery.	<b>Bandwidth:-</b> 2 Mbps link to M/s TCS, Velachery.
9	29	<b>Technical Specifications for the links:</b>	Whenever bank wishes to shift the location of any site, the links should be shifted to the new site as per the requirement of bank	Whenever bank wishes to shift the location of any site, the links should be shifted to the new site as per the requirement of bank. Commercials will be at a mutually agreed rates based on the shifting of site during that time

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**Clarifications**

Sl. No.	Page	Clause	Current Specifications	Bidder's Requirement	Bidder	Clarifications
1	8	Section II – 6. Bid Security-Earnest Money Deposit	BG valid for Two Hundred and Twenty five days (135) days after the last date of submission of the bid(i.e. Bid validity 90 days + 45 days = 135 days from the last date for submission of bid).	is it 225 in words or 135 days - clarify	Reliance	BG Validity is for 135 days
2	21	SECTION IV - SCOPE OF THE PROJECT 1. BRIEF DESCRIPTION	Bank will not provide space and UPS power to Modems/equipments that may be required to implement the connectivity at the last mile at bank's premises.	Request to provide 1. UPS Power/Space for NE installation if required based on feasibility 2. Cross Connect (if any) from Meet Me Room to Bank Rack - Bank scope or Bank can arrange the cross connect and Reliance can accommodate the charges. Outside the RFP	Reliance	Please Adhere to terms and conditions of bid



3	21,22	3. Scope of work, deliverables and specifications.	Cross Connects: -The service provider has to deliver the link up to the Racks of the Bank. Service provider has to arrange cross connects if any required.	Request to change any cross connect beyond Meet Me Room - bank Scope or Bank can arrange the cross connect.	Reliance, Sify, Airtel	Please Adhere to terms and conditions of bid
4	21,22	3. Scope of work, deliverables and specifications.	<b>Uptime:</b> - The link uptime requirement in a month is 99.50% - Excluding 3 hours MTTR per month.	Request to change MTTR as 4 Hrs Per Month	Reliance	Please Adhere to terms and conditions of Bid
5	24	3. Scope of work, deliverables and specifications.	Bandwidth:- 2 Mbps MPLS link to Hughes Hub, Gurgaon	Providing Fiber for 2 Mbps will be difficult whether Huges will allow us to provide wireless / RF	Sify	Please Adhere to terms and conditions of Bid
6	10	14.1 General Evaluation	No extra charges other than those quoted in the Bid will be entertained including Sales Tax / Conveyance / Courier etc	Please confirm whether the commercials on reverse auction including / excluding GST	Airtel	All the charges quoted are inclusive of all charges but exclusive of GST.



7	17	11.TERMINATION FOR CONVENIENCE	The Purchaser, by 1 Month written notice sent to the Supplier, may terminate the Contract, in whole or in part, at any time for its convenience. The notice of termination shall specify that termination is for the Purchaser's convenience, the extent to which performance of the Supplier under the Contract is terminated, and the date upon which such termination becomes effective.	Request customer for removal of this clause. We can go by the clause of Termination for Default and not Termination of Convenience, since the commercials are worked out for 3 years and minimum 1 year contract	Airtel	Please Adhere to terms and conditions of Bid
8	21, 22, 23, 24	3. Scope of work, deliverables and specifications.	The successful bidders are encouraged to have a standby local cable laid and kept without connections between the terminal equipment and bank router for redundancy.	If cross connect to be provided for any of the links. Request customer to consider 1+0 cable; and make 1+1 cable as optional	Airtel	Please Adhere to terms and conditions of Bid
9	21, 22, 23, 24	3. Scope of work, deliverables and specifications. – Link 2,3,6,7	As per tender	Request customer to confirm whether all links to be connected on Mesh / Dual HUB & Spoke topology on a separate MPLS VRF	Airtel	Topology shall be spoke for MPLS links



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10	21, 22, 23, 24	3. Scope of work, deliverables and specifications	As per tender	Request customer to confirm whether links to be provided with unmanaged / partially managed(proactive monitoring&reporting services) link. If partially managed, customer need to provide SNMP RO access and allow Service provider loopback IP for monitoring in the CE Router.	Airtel	SNMP Access shall be provided
11	4	INVITATION FOR BIDS (IFB)	The L1 vendor will be identified through reverse auction and order will be placed with L1 vendor. The offer to provide second link for the point to point connection at L1 price will be given to L2 bidder. If L2 bidder is not willing to provide the link at L1 Price, then L3 bidder will be offered to provide the link at L1 Price and if L3 bidder is not willing to provide the link at L1 Price the L4 bidder will be offered to provide the link at L1 Price. Purchase orders will be placed with successful bidders to deliver the link	Please confirm whether bank is looking for secondary provider for all links.	Airtel	Secondary link shall be for only Point to Point Link

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12	23	3. Scope of work, deliverables and specifications. – Link 4,5	a) Bandwidth:- 10 Mbps Internet link with DDoS with 500MB Mitigation at DC, Chennai	Request Bank to confirm - after 500Mb the blackholing to be enabled / continue mitigation beyond 500Mb incase of DDoS attack.	Airtel	Mitigation amended to 1Gbps.
13	3, Link 1	Scope of Work, Deliverables and Specification	Bandwidth : 100 Mbps point to point link to connect TCL, DC Chennai and TCL, DC at Hyderabad	a) Are we allowed to provide L2 MPLS which is equivalent to Point to Point? b) What would be the end device in which the links will be terminated at both the ends ? c) How many MAC addresses will be flooded in the link? d) What would be the frame size ?	Sify	a) No b) Core Router c) Not Required d) Not Required
14	3, Link 6 & 7	Scope of Work, Deliverables and Specification	Latency : The latency at all time should not exceed 15 msec	Request to revise. While the link is talking about gurgaon but latency is talking about DC and DR. Request to revise as <=100 msec	Sify	60 ms
15				What is the Topology to be configured for the above links? Whether this VRF is different from Branches VRF mesh.	Sify	Depending upon the requirement
16				Whether Proactive network Monitoring to be done by Service provider or it's a reactive approach?	Sify	Proactive Approach
17				Whether Routers will be provided by Bank?	Sify	Bank Will arrange the Routers



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18	3; Point a in Link 4,5	23	a) Bandwidth:- 10 Mbps Internet link with DDoS with 500MB Mitigation at DC, Chennai	Request Bank to confirm - after 500Mb the blackholing to be enabled / continue mitigation beyond 500Mb incase of DDoS attack.	Airtel	Amended as 1 Gbps and Blackholing to be enabled
19	13	Link 4 & 5	Internet Link	Service provider provides /30 Ip Segment for WAN and /29 IP Segment for LAN. Request customer to update the LAN IP Segment in the RFP clause	Airtel	28 IP Segment for LAN will be provided by Bank
20	29	8	a) Technical Specifications for the links	Shall monitor and manage all links for strict compliance with SLA. The reports and real time monitoring of bandwidth utilization will be made available in the web Portal.	Airtel Reliance	Shall be applicable for all links except NLD link (Point to Point) i.e. link 1

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